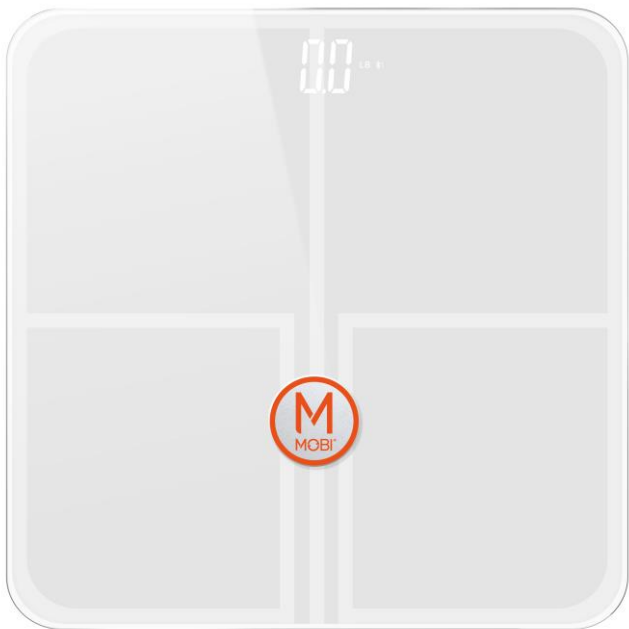


MOBI®

User Manual v2.4
Item 700029-DB

Smart Dual Band
18 Point Digital Health Scale
With App Analysis



User Manual

Thank you for choosing the MOBI® Smart Dual Band 18 Point Digital Health Scale with App Analysis. Our app allows users to easily connect their device to make health and weight control easy. Measurements are sent wirelessly to your mobile device and can be viewed using the app: MOBI® Smart.

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What's In the Box

1. 1 x Digital Scale
2. 1 x User Manual
3. 3 x AAA Batteries

Product Information

This device is equipped with a sleek glass surface for measuring your overall body composition.



How to measure the Body Weight (Without the app)

Operation:

1. Find the battery compartment underneath.
2. Insert batteries; please ensure that the polarity is correct.
3. Close the battery compartment.

If you prefer not to connect to Wi-Fi and would just like to use the scale for simple weight measurement, then simply follow the steps below:

1. Place the scale on a flat surface, and remove your shoes, socks, and any heavy items on you.
2. Use one foot to lightly step on and off the scale and wait for the screen to display: 0.0 lbs./kg.
3. Step onto the scale with both feet until your weight appears on the screen.

Note: This initialization process must be repeated if the scale is moved.

Always place the scale on a hard and flat surface to have accurate measurement.



How to measure the Body Weight (With the app)

Download the MOBI® Smart App



- Ensure you have access to your email to verify your MOBI® Smart account.
- Have your 2.4 GHz and Wi-Fi Network Name & Password ready.
- For the best experience, please grant the MOBI® Smart App access to the following Permissions:
 1. Location Access
 2. Local Network Access
 3. Bluetooth Access

Operating Device

1. Turn on the scale by briefly stepping on it until the display lights up and then remove your foot.
2. Make sure the Wi-Fi signal icon on the scale is blinking.
3. Open the MOBI® App, tap the "+" in the top right corner, and select "Add Device" to search for new devices.
4. When the new device is found, tap the "ADD" button.
5. On the "Add Device" screen, tap the "+" next to the device name. Once added, you'll see the device name (e.g., " MOBI® Smart Scale...").
6. Wait a few seconds for the device to connect to the cloud. When done, a green checkmark will appear on the device image. You can rename the device if needed or tap "DONE" in the top right corner.



7. Agree to the User Agreement if prompted.
8. Select or confirm the unit of measure if asked.
9. If prompted to configure your Wi-Fi, enter your Wi-Fi Name and Password for the intended network.
10. Once successfully connected, you'll see the message "Wi-Fi Distribution Network Success." This may take a couple of minutes, depending on your Wi-Fi signal strength, as it communicates settings to the scale.

Success

After your device has been successfully paired, you may rename your device for easier management or edit it later.

1. After setting up your device, select a user profile and add your height, age, sex, etc.
2. The MOBI® Smart App will use this information when generating results for your body position data, such as BMI, Body Fat %, Basal Metabolism, etc.
3. On the MOBI® Smart App, tap “Setup” to select your unit of weight measurement (lbs., kg, St.)



Quick Steps:

1. Place scale on a FLAT surface, and remove your shoes, socks, and any heavy items on you.
2. Step onto the scale with both feet and wait for your scale to display four 0000 icons.
3. The device will automatically send the results to the phone. When you open the App, you can see your details.

Remark: Please remain on the scale until the display shows  to get accurate measurements.

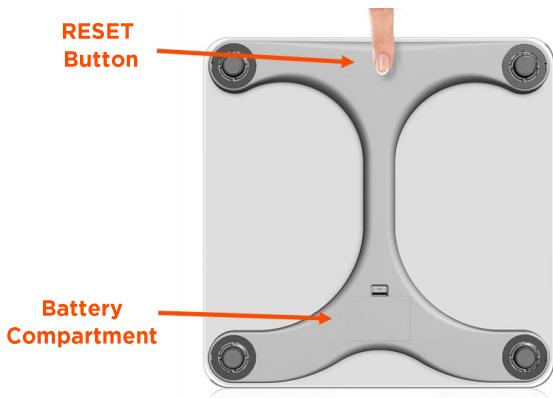
Helpful information

Long press the **RESET button (Located underneath the scale)** for 10 seconds to factory reset/set device in Pairing mode.

Short press the reset button to switch between the three units of weight measurement.

- Lbs. – Pounds (U.S.)
- Kgs. – Kilograms (International)
- St. – Stone (U.K.)

The battery compartment is found underneath the scale and requires 3x AAA batteries.





1. Maximum capacity of 396.8 pounds.
2. Works with the “MOBI® Smart” app and analyzes over 18 body health values.
 - a. Weight
 - b. BMI
 - c. Body Fat Rate%
 - d. Muscle Mass (lb)
 - e. Fat Mass (lb)
 - f. Body Fat Index
 - g. Obesity Level
 - h. Ideal Weight (lb)
 - i. Weight Control (lb)
 - j. Visceral Fat Index
 - k. Weight without Fat(lb)
 - l. Body water%
 - m. Bone Mass (lb)
 - n. Protein Rate
 - o. BMR(kcal)
 - p. Metabolic Age
 - q. Body Type
 - r. Score
3. Trend analysis for health insights and history tracking.
4. Supports sharing with multiple family users through the app.
5. Share your results with your healthcare provider and family through the app.
6. Features a low battery indicator and overload indicator for user convenience.

Wi-Fi + BLE Advantage:

- Bluetooth enables swift device pairing and fast data transfer, while Wi-Fi supports seamless data transmission and remote monitoring.
- Measurements are automatically uploaded and displayed on your smartphone without manual entry.
- Wi-Fi and Bluetooth seamlessly switch for maximum data transmission reliability.



Important Notes to be taken care:

1. Download the app and create an account (Skip if you have other MOBI® Smart products).
2. Insert batteries into the Scale.
3. Ensure your phone's Bluetooth and Wi-Fi are on.
4. Connect your phone to the desired Wi-Fi network and have Wi-Fi credentials ready.
5. Stay near the Wi-Fi router during setup for a strong signal.
6. Keep the scale **ON** by applying pressure as setup progresses; it auto-powers **OFF** after 60 seconds.

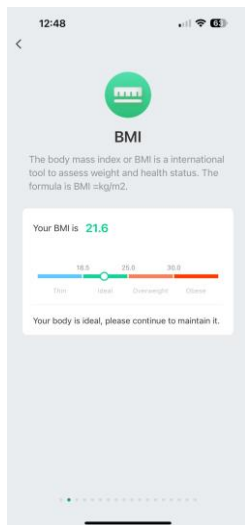
Smart Scale Main Page Records



Weight Main Page



Analyze Value Details Page



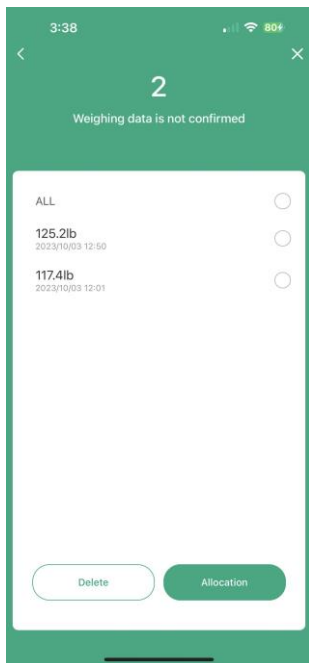
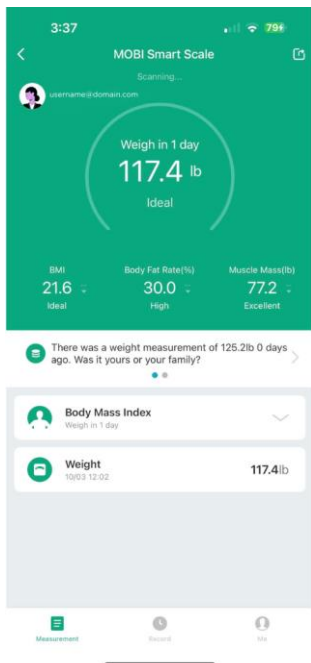
Each Value Recommendation

 Measurement	The Measurement Page will record your measurements values by date and time. You can also access 18 analysis values by clicking on the Body Mass Index; click the right arrow for individual recommendations.
 Record	The Record Page can see the data details and trends by week / month / year.
 Me	The Me Page can edit user account and add new users.
	If you want to delete the current connected device, select “Me” page, and then select “Remove Device”.

Offline Data Allocation

Scale can store offline data. Click on the message as shown in the screen below to see the data.

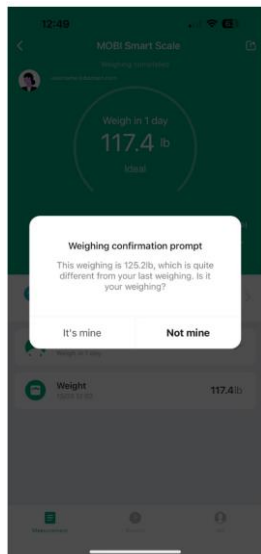
Select the weight and the user to allocate or delete data.





Multi-user on same phone

Navigate to the **"Me"** page at the bottom right corner, select **"User Management"**, and tap the **"+"** icon to add and configure sub-user profiles.



Claim Data

Values are auto claimed for weight changes within ± 4.4 lb of the last measurement. If the weight variance exceeds ± 4.4 lb, the app prompts you to confirm the data.

Changing the battery

You can access the batteries by removing the battery compartment underneath the scale.

Battery Safety

- Use the batteries recommended.
- Make sure the battery compartment is secure.
- Fit the batteries correctly, observing the proper polarities.
- Store unused batteries in their packaging and keep away from metal objects which could cause a short circuit.
- Remove dead batteries from the scale.
- Remove batteries from the scale if they will not be used for a prolonged period.

Warnings

- Never dispose of batteries in a fire.
- Never attempt to recharge ordinary batteries.
- Do not mix old and new batteries
- Do not mix alkaline, standard (carbon-zinc) , or rechargeable (ni-cad, ni-mh, etc.) batteries



Use & Care

- Ensure your scale is on a flat, even, and firm surface. Avoid carpet or soft surfaces.
- Always weigh yourself on the same scale placed on the same surface. Uneven floors may affect the reading.
- The surface of the scale will be slippery if wet.
- Weigh yourself without heavy clothes and footwear, measure before meals and always at the same time of day for the most accurate results.
- For better accuracy, taking a measurement within 2 hours of waking up is not advised.
- Keep the scale in a dry place to protect the electronic components.
- Clean after use with a lightly damp cloth. Do not use solvents or immerse the product in water.
- Avoid overloading the scale; otherwise, permanent damage may occur.
- Do not disassemble the scale, other than to replace the battery.
- Pacemaker users are advised against using this device.

- Do not store the scale in an upright position when not in use as this will drain the battery.
- Avoid excessive impact or vibration to the unit, such as dropping the scale onto the floor, or objects onto the scale.
- A user who has any metal material inserted into his/her body may get differences in measurements of body fat reading.

The precision of the data detected by the scale can be altered in the following cases:

- High alcohol levels high levels of caffeine or drugs.
- After an intense sports activity.
- During an illness.
- During pregnancy.
- After heavy meals.
- In the presence of dehydration problems.
- Your personal data (height, age, gender) have not been input correctly.
- If you have wet or dry feet.
- People with swollen legs.



Specifications

1. Max Capacity 396 lb (179.6kg)
2. Works with the “MOBI® Smart” App and analyzes over 18 body health values (Reference on Page no. 5).
3. Curve trends lines for history tracking.
4. The app allows for sharing data with family members.
5. Auto turn on & off
6. Low battery and overload indicator
7. Note: The scale will turn on when a weight of 15.43 pounds or more is placed on it.
8. It is recommended to keep the scale in a working environment of 32°F-104°F/0°C-40°C; Relative humidity < 85% so that the health values will continuously be updated.

Troubleshooting

1.1 When the LED screen displays “LO”

- You should install a new battery.

1.2 When the LED displays “ERR” and stays at “ERR”

- It indicates that the maximum weight has been exceeded.

1.3 When the LED displays Weight but no analyze data in-app or displays” ERR2”

- Make sure you are barefoot when standing on the platform.
- Make sure during scale display showed



won't get off the scale.

- Make sure you enter your profile parameters in full correctly.
- Make sure your **Measurement** page shows the scale is connected.
- Make sure the scale under Wi-Fi and the router has not been changed.

Note : The speed of values transferred is based on the strength of the Wi-Fi signal.



1.4 I cannot see a device available to be added

- Make sure during pair device procedure, the scale display is ON all the time.
- Make sure the scale display Wi-Fi symbol is blinking. If it is stationary, please long press the scale backside unit button for 5S

until display shows **SUC.**



1.5 Why can't I see my measurement results on the App?

- Make sure during scale display shows



won't get off the scale.

- Make sure Phone Bluetooth is turned on .
- Make sure the scale under Wi-Fi and the router has not been changed.
- Move the scale closer to router.
- Go to main page middle column to check pending data which is waiting for claimed.
- Change to new batteries.

FCC Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.



-Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Please Note:

This product is not intended to treat, cure, or prevent any disease or health condition.

Responsible Party: MOBI® Technologies, Inc.

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Address: 725 W Washington Blvd Los Angeles, CA, 90015 United States

Tel: +1(323) 904-3000

E-mail: compliance@getmobi.com

Limited Product Warranty

MOBI® warrants its products to be free from defects in material and workmanship for 90 days from the date of purchase. Should the product prove to be defective during the warranty period, we would either replace or repair the product at our option without charge. After the warranty period, a service charge will apply for replacing parts and labor costs. To obtain warranty service, you must return the product complete with its original parts & accessories and a copy of the original purchase, gift, or registry to us. This warranty does not cover damage caused by tampering, accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply. There will be a charge for repair caused for such damage. This warranty excludes all incidental or consequential damages and any liability other than stated above. MOBI® reserves the right to modify or discontinue the offer by posting a notice on the app or website.

Extended Manual

Scan to find the most up-to-date Instruction Manual & Warranty Details.



If you experience issues setting up your device, visit www.mobiusa.com/gethelp.

Email us at service@getmobi.com.

You can also reach us on **+1 (323) 904-3000**,
Monday - Friday, 8:30 AM - 5:00 PM PST.



Visit www.mobiusa.com

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