

498KL

FAQs

Is there a replacement power adapter for the 498KL?

The power adapter on the 498KL can be replaced. To purchase a replacement power adapter, contact your medical supply distributor and order item #ADPT31.

What is the weight capacity of the 498KL?

The weight capacity on the 498KL is 500 lb / 220 kg.

What does the "LO" message mean on the display?

The "LO" message indicates that the batteries are low. Replace the batteries or switch to using the AC adapter as soon as possible.

How can you change or lock the weight measuring unit on the 489KL?

To Change Weight Measuring Unit (LB to KG/KG to LB):

Note: LB (Pounds) is the default weight measuring unit upon initial set-up/assembly.

1. Press the **ON/OFF** button to turn the scale on.
2. Wait for "0.0" LB or "0.0" KG to appear on the display.
3. Press the **LB/KG** button until the desired unit of measure is displayed.
4. Release the **LB/KG** button and the scale will operate in the selected mode.
5. Repeat steps 3-4 to change the weighing mode to a different unit of measure.

LB/KG Lock Out

The weight measuring unit can be locked to only measure in KG or LB.

KG Lock Instructions

1. Press the **ON/OFF** button to turn the scale on. Wait for "0.0" to appear on the display.
2. Press and hold the **LB/KG** button so that KG icon is displayed and continue holding the **LB/KG** button for approximately 10 seconds.
3. When the KG icon flashes, release the **LB/KG** button. The KG weight measuring unit is now locked and will remain locked even if the scale is turned off.

LB Lock Instructions

Note: To lock in LB weight mode, you must follow the instructions above to lock in KG weight mode first.

Once the scale is locked in KG mode, press and hold the **LB/KG** button for approximately 10 seconds until the LB icon flashes.

When the LB icon flashes, release the **LB/KG** button. The LB weight measuring unit is now locked and will remain locked even if the scale is turned off.

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Disabling LB/KG Lock Out

Note: If your scale is locked in KG mode, you must first follow the instructions above to lock into LB mode, and then begin the disabling instructions below.

1. Press the **ON/OFF** button to turn the scale on. Wait for "0.0" to appear on the display.
2. Press and hold the LB/KG button until LB and KG icons both flash on the display. When both LB and KG icons are flashing, release the **LB/KG** button. The weight measuring unit is now unlocked; pressing the **LB/KG** button will allow user to toggle between LB and KG.

What is the country of origin?

The country of origin for the 498KL is China.

Can you use the 498KL on carpet?

For accurate weighing, the 498KL scale must be placed on a flat, stable surface.

Can the display head on a 498KL be replaced?

The display head on the 498KL cannot be replaced.

Can the load cell cable on a 498KL be replaced?

The load cell cable on the 498KL cannot be replaced.

Can the keypad on a 498KL be replaced?

The keypad on the 498KL cannot be replaced.

Can a certificate of calibration be provided?

Contact Customer Service at 800-815-6615.

What is the battery life on the 498KL?

If the auto off feature is activated the battery life is approximately 6000 weight locks.

What is the warranty on the 498KL?

The warranty on the 498KL is a 2 year manufacturer limited warranty.

Is there a way to improve battery life on the 498KL?

As an energy saving feature, the scale will automatically turn off after 2 minutes of inactivity. By default, this function is enabled. If the auto off feature is not enabled follow this activation procedure.

Enable Auto-Off

1. While the scale is turned off, press and hold the **HOLD/RELEASE** button.
2. While holding the **HOLD/RELEASE** button, press the **ON/OFF** button to turn the scale on.
3. "START" will briefly appear on the display followed by "AOF=1".
4. Auto-off is now enabled.

The scale turns on and then off, what can I do?

Please contact Technical Support at 800-638-3722 for troubleshooting assistance.

The scale is showing an inaccurate weight, is there a fix?

The scale may need to be calibrated. Follow this process to calibrate the scale. If still experiencing a problem after calibrating, please contact Technical Support at 800-638-3722 for troubleshooting assistance.

Calibration of your 498KL scale is performed using kilograms (KG) or pounds (LB), according to the unit of measure used upon entering into the calibration path. When calibrating in pounds, a total of 300 lbs is required, applied in increments of 100 lb, 200 lb and 300 lb. If calibrating in kilograms, a total of 120 kg is required, applied in increments of 40 kg, 80 kg and 120 kg.

Note: Only weights certified and traceable to national standards are to be used for calibration procedures.

| ACTION | DISPLAY SHOWS |
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| Pressing and holding the LB/KG and ZERO buttons at the same time, press the ON/OFF button to turn on the scale. Release all three buttons when "CAL" appears on the display. Numbers will appear indicating that you can begin calibration | "CAL" followed by numbers |
| When calibration numbers stabilize, press the ZERO button. "C-100" (for LB mode) or "C-40" (for KG mode) will flash on the display, followed by "0". | Numbers followed by "C-100" (LB mode) or "C-40" (KG mode) then "0" or "1" |
| Place 100 lb or 40 kg on the scale. Numbers will appear on the display. When calibration numbers stabilize, press the ZERO button. "C-200" (for LB mode) or "C-80" (for KG mode) will appear on the display, followed by "0" or "1". | Numbers followed by "C-200" (LB mode) or "C-80" (KG mode) then "0" or "1" |
| Place an additional 100 lbs or 40 kg on the scale, for a total of 200 lbs or 80 kg. Numbers will appear on the display. When calibration numbers stabilize, press the ZERO button. "C-300" (for LB mode) or "C-120" (for KG mode) will appear on the display, followed by "0" or "1". | Numbers followed by "C-300" (LB mode) or "C-120" (KG mode) then "0" or "1" |
| Place an additional 100 lbs or 40 kg on the scale, for a total of 300 lbs or 120 kg. Numbers will appear on the display. When calibration numbers stabilize, press the ZERO button. "END" will appear on the display, followed by "OFF". The scale will automatically shut off. | "XXXXX" followed by "END" then "OFF" |

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The scale will not lock onto a weight, is there a fix?

Please contact Technical Support at 800-638-3722 for troubleshooting assistance.

The scale will show a weight with nothing on the platform, is there a fix?

Please contact Technical Support at 800-638-3722 for troubleshooting assistance.

The scale will turn on and zero but will not display a weight, is there a fix?

Please contact Technical Support at 800-638-3722 for troubleshooting assistance.

The scale will turn on and only display a backlight, is there a fix?

Please contact Technical Support at 800-638-3722 for troubleshooting assistance.

The scale will not turn on with any power source, is there a fix?

Please contact Technical Support at 800-638-3722 for troubleshooting assistance.

What is the USB port for?

For reliable transmission of weight data, this scale is designed to connect to a computer, monitor, or other electronic data device via Health o meter® Professional Connectivity Solutions. For further information regarding how to connect this scale to other electronic devices, please contact Health o meter® Professional Scales Technical Support at 800-638-3722 or visit www.homscales.com/innovations/connectivity-solutions.