

752KL

FAQs

Does the 752KL have a warranty? Is there an extended warranty available for purchase?

The 752KL has a 2 year manufacturer warranty valid from the date of purchase. The scale does have an option to purchase extended warranty which adds an additional 2 years. The "ScaleSurance" extended warranty must be purchased within the original two year warranty period. To purchase an extended warranty, contact your medical supply distributor and order part number SS-752KL.

The display is showing "BATT LO", what does that mean?

Replace the batteries with 6 new C-cell batteries.

What parts are replaceable on the 752KL?

Description	Part#
RUBBER FEET	For models with a serial number containing the letter "T", the rubber foot is part # T16-087011-00. For serial numbers NOT containing the letter "T", the rubber foot is part # 16-087011-00. To purchase a replacement feet, contact your medical supply distributor.
BATTERY DOOR	The battery door is only replaceable on models with a serial number that contain the letter "T". The part # is T16-087311-00. To purchase a replacement battery door, contact your medical supply distributor.
LOAD CELL CABLE	For models with a serial number containing the letter "T", the load cell cable is part # T18-004700-00. For serial numbers NOT containing the letter "T", the load cell cable is part # 18-004700-00. To purchase a load cell cable, contact your medical supply distributor.
POWER ADAPTER	The replacement part # for the power adapter is ADPT50. To purchase a replacement power adapter, contact your medical supply distributor

What can be done if the scale will not power on with batteries or power adapter?

If powering the scale via batteries, replace all 6 batteries with new C-cell batteries. If the scale will work on batteries and not the power adapter, the power adapter may need to be replaced. To purchase a replacement power adapter, contact your medical supply distributor and order item #ADPT50. If the scale will not power on with new batteries or using the power adapter, contact Health o meter Professional Scales Customer Service at 800-638-3722.

What kind of batteries does the 752KL use?

The 752KL uses 6 C-cell batteries. Health o meter® Professional recommends using Alkaline batteries. Do not use zinc-carbon batteries.

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Is the power adapter that plugs into the display head on the 752KL replaceable?

The replacement part # for the power adapter is ADPT50. To purchase a replacement power adapter, contact your medical supply distributor.

Can the display head on a 752KL be replaced or repaired?

The display head on the 752KL cannot be repaired or replaced.

How much weight is required to calibrate the 752KL?

It is recommended that the scale be calibrated with 300 lb / 150 kg. The scale can also be calibrated using no less than 60 lb / 27 kg and no more than 300 lb / 150 kg.

What are the product dimensions and product weight for the 752KL?

Product Footprint (w x h x d): 14 ½" x 14 ½" x 2 ¾" / 368 mm x 368 mm x 70

Product Weight: 14 lb / 6 kg

Does the 752KL come with a power adapter?

Yes, the scale does come with a power adapter.

Can the weight measurement unit be locked on a 752KL?

Locking the Weight Measuring Unit in KG (Applies to KL models only)

Caution: Please make sure you carefully and precisely follow the directions below as you will be in the PROGRAM MODE of your scale. Any modification outside of what is listed below may greatly affect the functionality of your scale.

1. Press the **ON/OFF** button to power on the scale. As soon as you turn on the scale, press the **ZERO** button once, the **KG/LB** button twice, and then the **ZERO** button once again. The scale will display "CAL".
2. Press the ▼ once and "PROG" will show on the display.
3. Press the **ENTER** button and OP1-0 or OP1-1 will be displayed.
4. Press the ▼ once and the display will read "OP2-0" for the KG lock function, then press the **KG/LB** button to enable KG lock. Your display should read "OP2-1".
5. Press the ▼ until display reads "DONE"
6. Press the **ENTER** button, the scale will read "START", then read "0.0 Kg"

You have successfully locked your scale into KG Only.

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Deactivating KG Lock (Applies to KL models only)

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2. Press the ▼ once and "PROG" will show on the display.
3. Press the **ENTER** button and OP1-0 or OP1-1 will be displayed.
4. Press the ▼ once and the display will read "OP2-1" for the KG lock function, then press the KG/LB button to disable KG lock. Your display should read "OP2-0".
5. Press the ▼ until display reads "DONE"
6. Press the **ENTER** button, the scale will read "START", then read "0.0"

You have successfully deactivated the KG lock on your scale.

What is the weight capacity on the 752KL?

The weight capacity is 600 lb / 272 kg