

RL150-10-7 Digital Floor Level Scale

150-10-7
Software Revision 11439

Operation Instructions



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Technical training seminars are available through Rice Lake Weighing Systems. Course descriptions and dates can be viewed at www.ricelake.com/training or obtained by calling 715-234-9171 and asking for the training department.



Rice Lake continually offers web-based video training on a growing selection of product-related topics at no cost. Visit www.ricelake.com/webinars.

1.0 Introduction

The Rice Lake Digital Floor Level Scale is efficiently designed to provide accurate, reliable and repeatable weight measurements. The large stand alone indicator can be placed on a table or floor and has a sturdy built-in bracket for wall mounting.



Internet

This manual can be viewed and downloaded from the Rice Lake Weighing Systems web site at www.ricelake.com/health. Technical information on these products and other medical products are available on the Rice Lake Weighing Systems website. Rice Lake Weighing Systems is an ISO 9001 registered company.



Figure 1-1. Rice Lake Digital Floor Level Scale (RL150-10-7)

2.0 Safety

There are certain precautions that should be taken to prevent personal injury to the user and damage to your scale.

2.1 Safety Signals

Safety Signal Definitions:



Indicates an imminently hazardous situation that, if not avoided, will result in death or serious injury.



Indicates a potentially hazardous situation that, if not avoided, could result in death or serious injury.



Indicates a potentially hazardous situation that, if not avoided, may result in minor or moderate injury.



Indicates information about procedures that, if not observed, could result in damage to equipment.

2.2 Safety Precautions



Do not operate or work on this equipment unless you have read and understand instructions in the manual. Failure to follow the instructions or heed the warnings could result in injury or death. Contact any Rice Lake Weighing Systems dealer for replacement manuals. Proper care is your responsibility.



Before attempting to operate this unit, make sure every individual who operates or works with this unit has read and understands the following safety information. Please follow these instructions carefully;

- Do not drop the scale or subject it to violent shocks.
- For accurate weighing, the scale must be placed on a flat, stable surface.
- Do not transport the scale while someone is standing on it.
- Weight exceeding the maximum capacity (550 lb/250 kg) may damage your scale.
- Operating at voltages and frequencies other than specified could damage the equipment.
- If the *LO Bat* indicator activates, for accurate weighing, replace the batteries or connect the scale to an AC power source as soon as possible.
- To avoid cross contamination, the scale should be cleaned regularly.
- The scale is not waterproof so avoid contact with excessive moisture.
- Do not allow minors (children) or inexperienced persons to operate this scale.
- Do not jump up and down on the scale.
- Do not use in the presence of flammable materials.
- Use the scale only to determine weight of people while standing.
- Do not make alterations or modifications to the scale.
- People with disabilities, or who are physically frail, should always be assisted by another person when using this scale.
- Do not use the scale on slippery surfaces, such as a wet floor.
- Do not use this scale when your body/feet are wet, such as after taking a bath.

3.0 Scale Assembly

3.1 Unpacking Your Scale

Place the unopened box in an open area that has ample room for unpacking the scale.

Parts contained in the shipping box include:

- The scale which includes the scale base and indicator
- This manual
- CD containing USB driver
- AA batteries (6)

3.2 Repacking

If the Rice Lake Digital Floor Level Scale must be returned for modification, calibration or repair, it must be properly packed with sufficient packing materials in the original carton. Whenever possible, use the original carton when shipping the scale back.



Important *Damage caused by improper packaging is not covered by the warranty.*

3.3 Setting Up Your Scale

Move the scale into the area where the weighing process will occur. Place the scale on a hard, level surface for the most accurate weighments.

1. Locate the operator's manual from inside the box and set it aside as it will provide instructions on the proper scale set up.
2. Carefully lift the scale base out of the packaging material.

Inserting Batteries

The six AA batteries that come with the scale offer an average of 25 hours of continuous use.


To install the batteries,

1. Open the battery chamber cover by loosening the thumb screw.
2. Insert batteries into battery chamber as shown in Figure 3-1.



Figure 3-1. Battery Chamber

3. Close the battery chamber cover.

If an external power supply or USB power is connected, the battery flag on the display is turned off. 

When using battery or USB power supply, the backlight power is deducted to 60%.

AC Power Connections

Use the optional 120 VAC adaptor or 230 VAC adaptor when power is available. The AC power adaptor plugs into the back of the indicator as shown in Figure 3-2.

Connect the AC power adaptor.



Figure 3-2. Power Connection

Leveling the Scale

Use the level bubble to check for level and adjust feet as needed.

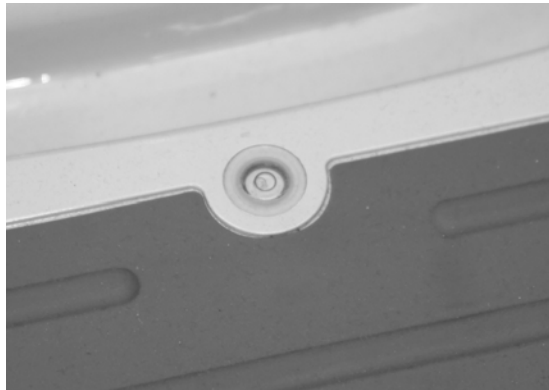


Figure 3-3. Bubble Indicates Scale Is Level

On a flat surface, adjust scale feet until the bubble indicates that the scale is level.

4.0 Scale Operation

The Rice Lake Digital Floor Level Scale display has various front panel keys as shown in Figure 4-1.



Figure 4-1. Rice Lake Digital Floor Level Scale Front Panel Display Keys

Key Descriptions

Table 4-1 describes each of the key functions.








| Key | Name | Function |
|--|-----------------|--|
|  On/Off | On/Off | Switches the scale on or off. |
|  Print LB/KG | Print LB/KG | Print — A long key press will send data out from the RS-232 port. LB/KG — A short key press allows the user to toggle between kilograms and pounds providing that it's enabled in configuration mode. There is no toggling while in the BMI mode. |
|  Zero | Zero | Clears the weight off the scale and returns it to zero after three seconds. It works only if the current weight is stable and zero up to 2% of full weight. |
|  Hold Release | Hold Release | Hold & Release — The first press holds the most current weight value shown on the display. A second press releases the weight value shown. This key is not active while in BMI mode. |
|  BMI | BMI | Enables the user to access the BMI (Body Mass Index) function. This key only works if there is a locked weight shown on the display and the BMI function is turned on in the configuration mode. |
|  TARE | TARE | Used to subtract the weight off the scale, example: oxygen tank, other equipment. |
|  CLEAR | CLEAR | Allows the user to return to normal weighing when the BMI value is being displayed. While in BMI mode, the height display causes the value to return to the default of 190.0 cm, 5 ft, 7.5 in. |

Table 4-1. Rice Lake Digital Floor Level Scale Key Functions



| Key | Name | Function |
|---|----------------|--|
|  | ENTER | Used to accept height in BMI mode. Accepts the value of the parameter last entered and moves to the next stage. A long press of the ENTER key during the scale's start up process will enter the ID display (pre-parameter mode). |
|  | Up/Down Arrows | Used to adjust height input (0.5 in/0.5 cm) while in BMI mode. Adjusts the value of the flashing digit/number. |

Table 4-1. Rice Lake Digital Floor Level Scale Key Functions



Note

The keys on the front panel display are very sensitive so only a gentle pushing motion is required.

The scales have the capability of performing different operations beyond just calculating weight. The various operating instructions are described below.

4.1 Weighing

Use the following steps to weigh a person.

1. Press the **On/Off** key to turn on the scale and *0.0* will appear on the display along with *ZERO* on the upper display.
2. When the person step on the scale the display shows the person's weight. The *LOCK* annunciator is on in the upper display and beeps to indicate the end of the weighing process.
3. To change the display from **Kg** to **Lb** and vice-versa, press the **LB/KG** key.
4. To turn off the scale, press and hold the **On/Off** key until *OFF* appears on the display.

4.2 Hold/Release Function

Use the following steps to use the Hold/Release function.

1. When the person is on the scale, press the **Hold/Release** key.
2. When the person steps off the scale, the weight and the *HOLD & LOCK* annunciator will remain on the display.
3. At this stage the **Zero** key will not work. The only way to return to zero from here is to press the **Hold/Release** key one more time.



Note

Pressing the **Hold** key prior to a person getting on the scale will also work.

4.3 Preset Tare

Use the following steps to use the Preset Tare.

1. When the weight is set to *0.0*, place the extra load on the scale. Press the **TARE** key until the display returns to *0.0* and *NET* appears on the display.
2. Remove the extra load from the scale. The weight will appear with a negative symbol to the left of it.
3. Ask the patient to step on the scale with the extra weight. The display shows the patient's weight. The *NET* annunciator is still on. The weight of the extra load remains stored in memory.
4. To cancel the tare weight, press and hold the **TARE** key until *NET* disappears from the display and the display turns back to *0.0* and *GROSS* appears. Tare weight is also cancelled when the scale is turned off.

4.4 Toggle Tare

Use the following steps to use the Toggle Tare function.

1. When the weight is set to *0.0*, press the **TARE** key.
2. The default tare value is displayed (default is programmed to be 33.0 Lb/15.0 Kg), while the zero is flashing.
3. Use the **Up/Down** arrow keys to adjust the value.
4. Press **ENTER** to start the tare function and the *NET* annunciator will be turned on instead of the *GROSS* annunciator.

4.5 Using the Body Mass Index (BMI) Function

Use the following steps in determining the BMI.

LB Mode

1. Ensure that the scale is at zero.
2. Have the person step on the scale to obtain a weight.
3. The *LOCK* annunciator is illustrated on the display.
4. Press the **BMI** key. The **BMI** and **FT/IN** annunciators are lit on the display and a default value of 5 feet and 7.5 inches (5-07.5) is flashing.
5. Use the **Up/Down** arrow keys to adjust the height value, and press the **ENTER** key to move to the next step.
6. The **BMI** value and **BMI** annunciator is shown on the display. Press **CLEAR** to return to the weighing mode and the **BMI** function will be turned off.

KG Mode

1. Ensure that the scale is at zero.
2. Have the person step on the scale to obtain a weight.
3. The *LOCK* annunciator is illustrated on the display.
4. Press the **BMI** key. The **BMI** and **CM** annunciators are lit on the display and a default value of 170.0 cm (170.0) is flashing.
5. Use the **Up/Down** arrow keys to adjust the height value, and press the **ENTER** key to move to the next step.
6. The **BMI** value and **BMI** annunciator is shown on the display. Press the **CLEAR** key to return to the weighing mode or step off the scale and the **BMI** function will be turned off.

5.0 RS-232 Communication

The scale comes with an RS-232 port that enables weight data to be transmitted to other equipment, such as a computer or printer. The RS-232 cable with DB-9 connector (PN 100719) is available from Rice Lake Weighing Systems. Figure 5-1 shows where the RS-232 connection is.

The RS-232 parameters are 9600 baud (selectable in the programming mode), 8 data bits, 1 stop bit, no parity and no handshaking.

There are three methods of communication:

- Pushbutton keypad print
- Standard remote protocol
- Escape protocol

5.1 Pushbutton Keypad Print

With a stable, in-range weight, press and hold the **LB/KG/Print** key for at least three seconds, or until the scale displays *PRINT*. Note that if the scale does not beep after five seconds, release the button as the weight was either in motion or out of range.

- If displaying weight and not BMI, the scale will send out the following 21 character string:

```
xxxxxxxx<SP>uu<SP>mmmmm<SP><CR><LF>
```

Where:

xxxxxxxx is the weight with decimal point and " - " sign, if negative uu is the unit (LB or KG).

mmmmm is the mode (gross or net)

Examples:

```
-10 Lb net = <SP><SP><SP><SP>-10.0<SP>lb<SP><SP>Net<SP><SP><SP><CR><LF>
```

```
10 Lb gross = <SP><SP><SP><SP><SP>-10.0<SP>lb<SP>Gross<SP><CR><LF>
```

- In BMI mode (displaying the BMI value), the scale will send out the following data:

```
GROSS WEIGHT    215.0 LB  
TARE WEIGHT      0.0 LB  
NET WEIGHT       215.0 LB  
PATIENT HEIGHT   6-01.0 FT  
PATIENT BMI      28.4
```

5.2 USB Connection

The Rice Lake Digital Floor Level Scale has the capability of connecting to a PC using a USB connection and a USB cable (not included). That connection location is shown in Figure 5-1.

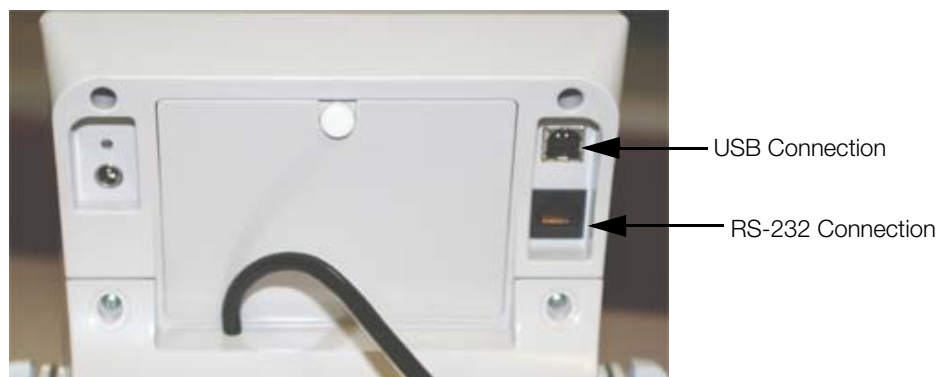


Figure 5-1. USB Connection Port and RS-232 Connection Port

Connecting software and downloads should be addressed by your IT department. For more information on setting up the USB connection, please refer to the *Rice Lake Digital Floor Level Scale Manual*, PN132098, which is available online at www.ricelake.com/health.

6.0 Troubleshooting and Testing

Refer to the following to check and correct any failure before contacting service personnel.

| Symptom | Possible Cause | Corrective Action |
|---|--|---|
| Scale does not turn on | Dead battery | Connect the scale to a power source. |
| | Faulty electrical outlet | Use a different electrical outlet. |
| | Bad power supply | Replace adaptor. |
| Questionable weight or the scale does not zero | External object is interfering with the scale. | Remove the interfering object from the scale. |
| | Display did not show 0.0 before weighing. | Help the patient off the scale, zero the scale and begin the weighing process again. |
| | Scale is not placed on a level floor. | Ensure the scale is level and begin the weighing process again. |
| | Scale is out of calibration. | Check the weight with a known weight value. |
| The display shows a <i>STOP</i> message | The load on the scale exceeds the capacity of the scale. | Remove the excess weight and use the scale according to manufacture's specs. |
| The display shows <i>LO Bat</i> message | The battery is low. | Recharge the battery. |
| The display shows Err message as detailed below | | |
| Err 2 | Low saturation state (low A/D) | The load cell is not connected properly. Check the cables and mechanical connections. If the problem persists, replace the set of load cells. |
| Err 3 | High saturation state (high A/D) | See Err 2. |
| Err 6 | Unstable weight. Cannot calibrate. | Check the load cells' mechanical surroundings and see that nothing touches them and that the cables are properly welded. |
| SAT | Damaged load cell cable. | Replace load cell cable. |

Table 6-1. Troubleshooting Table for the Rice Lake Scale Line

7.0 Maintenance

The following section provides instructions for maintaining and cleaning the Rice Lake line of scales. Maintenance operations other than those described in this section should be performed by qualified service personnel.

7.1 Basic Maintenance

Before the first use of the scale and after periods of non-use, check the scale for proper operation and function. If the scale does not operate correctly, contact qualified service personnel.

Go through the following steps for basic maintenance.

1. Check the overall appearance of the entire scale for any obvious signs of damage.
2. Inspect the condition of the AC adaptor for cord cracking or fraying or for broken or bent prongs.

7.2 Cleaning

Proper care and cleaning is essential to ensure a long life of accurate and effective operation. Before beginning the cleaning process, disconnect the scale from the AC power source.

1. Clean all external surfaces with a clean, damp cloth or tissue. Mild soap and water solution may be used. Dry with a clean soft cloth.
2. Do not immerse the scale in cleaning or other liquid solutions.
3. Do not use isopropyl alcohol or other solutions to clean the display surface.

8.0 Rice Lake Digital Floor Level Scale Specifications

Power

120 VAC-9VDC-60Hz / 230 VAC-9VDC-50Hz

Battery Type

6 AA size Alkaline batteries

Battery Use

25 hours continuous use

Automatic power-off can be configured

Data Communications

RS-232 with RJ-45 jack

USB Connection

Selectable baud rate, default - 9600

8 bits

No parity

1 stop bit

No handshaking

Environmental

Operating Temperature

50 to +95°F (10 to 35°C)

Storage Temperature

32 to 122°F (0 to 50°C)

Humidity

85% relative humidity

Capacity and Graduation

Floor Level Scale

550 lb (250 kg) 0.2 lb (0.1 kg)

Certifications and Approvals

RoHS Compliant

Dimensions

Platform Dimensions

14.5 in W x 14.5 in L x 3 in H

For More Information

System Manuals

- *150-10-7 Floor Level Digital Scale Technical and Operating Instructions*, PN 132098

Web Site

- <http://www.ricelake.com/health>

Contact Information

Hours of Operation

Knowledgeable customer service representatives are available 6:30 a.m. - 6:30 p.m. Monday through Friday and 8 a.m. to 12 noon on Saturday. (CST)

Telephone

- Sales/Technical Support 800-472-6703
- Canada and Mexico Customers 800-321-6703
- International 715-234-9171

Fax

- Fax Number 715-234-6967

Email

- U.S. sales and product information at proinfo@ricelake.com
- International (non-U.S.) sales and product information at intlsales@ricelake.com

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Rice Lake Digital Floor Level Scale Limited Warranty

Rice Lake Weighing Systems (RLWS) warrants that all RLWS equipment and systems properly installed by a Distributor or Original Equipment Manufacturer (OEM) will operate per written specifications as confirmed by the Distributor/OEM and accepted by RLWS. All systems and components are warranted against defects in materials and workmanship for two years.

RLWS warrants that the equipment sold hereunder will conform to the current written specifications authorized by RLWS. RLWS warrants the equipment against faulty workmanship and defective materials. If any equipment fails to conform to these warranties, RLWS will, at its option, repair or replace such goods returned within the warranty period subject to the following conditions:

- Upon discovery by Buyer of such nonconformity, RLWS will be given prompt notice with a detailed explanation of the alleged deficiencies.
- Individual electronic components returned to RLWS for warranty purposes must be packaged to prevent electrostatic discharge (ESD) damage in shipment. Packaging requirements are listed in a publication, *Protecting Your Components From Static Damage in Shipment*, available from RLWS Equipment Return Department.
- Examination of such equipment by RLWS confirms that the nonconformity actually exists, and was not caused by accident, misuse, neglect, alteration, improper installation, improper repair or improper testing; RLWS shall be the sole judge of all alleged non-conformities.
- Such equipment has not been modified, altered, or changed by any person other than RLWS or its duly authorized repair agents.
- RLWS will have a reasonable time to repair or replace the defective equipment. Buyer is responsible for shipping charges both ways.
- In no event will RLWS be responsible for travel time or on-location repairs, including assembly or disassembly of equipment, nor will RLWS be liable for the cost of any repairs made by others.

THESE WARRANTIES EXCLUDE ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NEITHER RLWS NOR DISTRIBUTOR WILL, IN ANY EVENT, BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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SHOULD THE SELLER BE OTHER THAN RLWS, THE BUYER AGREES TO LOOK ONLY TO THE SELLER FOR WARRANTY CLAIMS.

NO TERMS, CONDITIONS, UNDERSTANDING, OR AGREEMENTS PURPORTING TO MODIFY THE TERMS OF THIS WARRANTY SHALL HAVE ANY LEGAL EFFECT UNLESS MADE IN WRITING AND SIGNED BY A CORPORATE OFFICER OF RLWS AND THE BUYER.

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